

Interventions Working Group - Meeting 87

06 May 2026 at 10:00am

Teleconference

Attendees	Company
Angela Copeland [AC]	SPEN
David Brown [DB]	AMO
Jordan Hills [JH]	SSE
Michael Gorewoda [MG]	EON
Michael Turrington [MT]	EDF
Richard Brady [RB]	National Grid
Shuba Khatun [SK]	SSEN
Warren Lacey [WL]	NPg
Secretariat	
Richard Colwill [RC] (Chair)	ElectraLink
Hannah Proffitt [HP] (Secretariat)	ElectraLink
Apologies	
Richard Hill [RH]	Centrica
Matt Baker [MB]	ENA

1. Administration

- 1.1 The Chair welcomed attendees to the 87th IWG meeting.
- 1.2 The Chair advised the meeting would be recorded for the purpose of aiding the Technical Secretariat in producing the minutes. No members objected.
- 1.3 The Chair reminded members to act in accordance with the terms set out in the DCUSA “Competition Law Guidance” for the duration of the meeting.

2. IWG 86 – Draft Minutes

- 2.1 The group agreed the minutes to be an accurate reflection of the discussions held. These are included as **Attachment 1**.

3. Outstanding Actions

- 3.1 The IWG reviewed the outstanding actions, and an updated version of the actions log can be found in **Attachment 2**.

4. Phenolic Cut-outs Update

- 4.1 The Chair asked members whether there have been any updates since the last meeting.
- 4.2 JH advised they are expecting a summary report in June from EATL.

5. Operational, Safety and Reporting Issues

- 5.1 The Chair asked members if they had any issues for discussion. Two matters were raised by MG.

Fuse Downgrades

- 5.2 MG advised that, when attending site to install a meter, they sometimes identify fuses that are oversized for the cable, meaning the customer must be notified. MG advised that the customer is then referred to the DNO to have the fuse replaced, usually at a cost. Often, the customer is unwilling to pay this and the issue remains unresolved.
- 5.3 MG advised they are looking into the possibility of developing a process which would allow Suppliers to downgrade the fuse if they can facilitate a maximum demand assessment. MG noted that this would improve the customer journey.
- 5.4 MG advised that this will be discussed at the next AMO meeting, but that they wanted to raise this at the IWG as well.
- 5.5 WL advised that in principle, DNOs are comfortable with Meter Operators developing a process to do this, however there may be some nuances such as the requirement to do a maximum demand check etc. RB agreed.
- 5.6 MT noted that they experience this issue as well and advised they have a process that is currently working well. MT agreed to send the process to MG to aid future discussions at the AMO.
- 5.7 MG agreed to send AC some further information on the issue so she can look into it within her organisation.

Mixed Cutout Assets - Fuse Carriers

- 5.8 MG presented the below picture to the group, showing a meter with different types of main fuse carriers.



- 5.9 MG acknowledged that this had been discussed previously but asked for confirmation that where the fuse carriers do not fit correctly, the issue should be raised with the DNO. However, where the fuses are the correct size and fit correctly, they can be left in situ.
- 5.10 RB agreed that if it is the right series, make and model it can be left and that if it does not fit correctly it should be reported.
- 5.11 MG agreed to discuss this further with DNOs at their bilaterals.
- 5.12 The updated version of the spreadsheet is included as **Attachment 3**.

6. 2026 Work Plan

- 6.1 No further items were added to the 2026 Work Plan.

7. Opportunity for Updates on Related IWG Activities

- 7.1 The Chair advised that updates on the IWG 'Restricted Access Customer Letters' Subgroup and the DIF 72 'Meter Moves' Subgroup would be circulated shortly following the meeting.

8. Smart Meter Installs

- 8.1 [Smart meter installations for March 2026 can be found at this link.](#)

9. Any Other Business

- 9.1 The Chair asked whether there was any other business, to which nothing was raised.

10. Next Meeting

- 10.1 The next IWG meeting is scheduled to be held on 01 July 2026. The meeting will start at 10am.

Attachments

- Attachment 1 - IWG 86 Final Minutes v1.0
- Attachment 2 - IWG 87 Actions
- Attachment 3 - Operational, Safety and Reporting Issues & Work Plan